



Product and Services Information Summary (*Ringkasan Informasi Produk dan Layanan (RIPLAY)*) - Real-time Gross Settlement (RTGS)

Provider Name : **PT Bank HSBC Indonesia ("HSBC")**
Product Name : **Rupiah Transfer by Real-time Gross Settlement (RTGS)**
Product Type : **Payment**

Product Description	
Sending & receiving rupiah currency from and to the customer's HSBC account using RTGS which can be done through HSBC's branches and electronic channels available to customers	
Main Features	
Rupiah Transfer by RTGS allows customers to send and receive rupiah currency from and to its HSBC account through HSBC's branches and electronic channels available to customers.	
Benefit	Risk
Sending and receiving of Rupiah minimal at IDR1,000,000,000	<ul style="list-style-type: none">- Error filling in the transfer form could make an incorrect delivery- Disruption of the system of administering money transfers organized by regulator
Fees	Requirements
Please refer to Standard Tariff on public website HSBC Business - Rekan bisnis Anda dalam berkembang	Requirements: <ul style="list-style-type: none">- The customer already has an HSBC account- Customers must read and understand the benefits, risks, fees (if applicable), terms and conditions, and other information related to the services, accessible through this link or otherwise to request a copy via customer's Relationship Manager/ Client Service Manager Product Usage Procedure: <ul style="list-style-type: none">- Sending instructions through HSBC branch offices or via internet banking
Additional Information	
In case of any question or complaint of relevant product, please contact: Corporate Call Centre HSBC in no. 62 21 2551-4777 during business hours, or fax to 62 21 2922-9616, e-mail business-banking@hsbc.co.id	

PT Bank HSBC Indonesia is registered and supervised by Financial Service Authority (OJK), Bank Indonesia (BI), and also a participant of Indonesia Deposit Insurance Corporation (LPS) guarantee program.