

**Nasabah yang terhormat,**  
*Dear Valued Customers,*

Kami informasikan penyesuaian jadwal Jadwal Kegiatan Operasional PT. Bank HSBC Indonesia Libur Hari Raya Idul Fitri 1 Syawal 1444.

*Please be informed about the adjustment of Bank Schedule for Eid Al-Fitr 1 Syawal 1444 for PT. Bank HSBC Indonesia*

Jadwal Kegiatan Operasional Bank di bawah ini berlaku mulai tanggal 19 April 2023:

*Below Bank schedule effective as of April 19<sup>th</sup>, 2023:*

<b>Hari, Tanggal / Date</b>	<b>Keterangan / Remarks</b>
<b>Rabu, 19 April - Selasa, 25 April 2023 /</b> <i>Wednesday, 19 April - Tuesday, 25 April 2023</i>	<b>Layanan Sistem BI-RTGS, BI-SSSS, BI-ETP, TT, Pindah Buku, ACH dan SKNBI, termasuk Transaksi EXP/IMP (semua transaksi GTRF) selama periode ini ditiadakan (tidak beroperasi). /</b> <i>The BI-RTGS, BI-SSSS, BI-ETP, TT, In House Transfer, ACH and SKNBI services including EXP/IMP transaction (GTRF Transaction) during this period are abolished (not operational).</i>
<b>Rabu, 19 April - Selasa, 25 April 2023 /</b> <i>Wednesday, 19 April - Tuesday, 25 April 2023</i>	<b>Layanan Sistem BI-FAST selama periode ini dilaksanakan sesuai jadwal yang berlaku (beroperasi 24/7). /</b> <i>BI-FAST services during this period are carried out according to the applicable schedule (operating 24/7).</i>
<b>Rabu, 26 April 2023 /</b> <i>Wednesday, 26 April 2023</i>	<b>Layanan Sistem BI-RTGS, BI-SSSS, BI-ETP, SKNBI, TT, Pindah Buku, ACH* dan BI-FAST termasuk Transaksi EXP/IMP (transaksi GTRF) Pada hari Rabu, 26 April 2023 kembali beroperasi sesuai jadwal yang berlaku. /</b> <i>BI-RTGS, BI-SSSS, BI-ETP, SKNBI, TT, In House Transfer, ACH* and BI-FAST Services including EXP/IMP transaction (GTRF Transaction) on Wednesday, April 26, 2023, will resume operations according to the applicable schedule</i>  <b>* Untuk transaksi ACH agar dapat di jalankan harus di setujui H-1 (hari kerja sebelumnya) sebelum pukul 15.00</b> <i>For ACH payment to be executed, it needs to be fully approved on H-1 (previous working day) before 15.00</i>

Demi kenyamanan aktivitas perbankan Anda, sebagai alternatif Anda dapat bertransaksi melalui HSBC Internet Banking ([www.hsbc.co.id](http://www.hsbc.co.id)), HSBC Mobile Banking, dan ATM HSBC – termasuk di lebih dari 100.000 jaringan ATM Bersama dan PRIMA. Anda juga dapat menghubungi Call Center kami di 1500700 (Premier), 1500808 (Advance, Signature, Platinum, Cashback), 1500501 (Retail Business Banking) atau bagi nasabah korporasi, dapat hubungi Call Center korporasi kami di 1500237 pada hari kerja, Senin sampai dengan Jumat (pukul 08.30 WIB – 17.00 WIB)  
*For your banking convenience, Alternative solution for any transaction is also available through HSBC Internet Banking ([www.hsbc.co.id](http://www.hsbc.co.id)), HSBC Mobile Banking, and HSBC ATMs - including in more than 100,000 ATM Bersama and PRIMA networks. You can also contact our Call Center at 1500700 (Premier), 1500808 (Advance, Signature, Platinum, Cashback), 1500501 (Retail Business Banking) and for corporate customer, please contact our Corporate Call Center at 1500237 on business days, Monday until Friday (08.30 WIB – 17.00 WIB)*

Terima kasih atas perhatian Anda.  
*Thank you for your attention.*

**PT Bank HSBC Indonesia**