

Banking Operational Schedule Eid Al Fitri 2022 Holiday

Banking Operational Schedule PT Bank HSBC Indonesia (“**HSBC Indonesia**” or “**our**”) during Eid Al - Fitri 2022:

Day, Date	Remarks																																																																																																												
Thursday, 28 th April 2022	<p>HSBC Indonesia branches offices are open and ready to serve you from 08.30AM – 03.30PM local time, at the following locations:</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr style="background-color: #333; color: white;"> <th style="width: 33%;">No</th> <th style="width: 33%;">JAKARTA</th> <th style="width: 33%;">No</th> <th style="width: 33%;">JAWA BARAT</th> <th style="width: 33%;">No</th> <th style="width: 33%;">SUMATERA</th> </tr> </thead> <tbody> <tr><td>1</td><td>Jakarta World Trade Center (WTC)</td><td>1</td><td>Bandung Asia Afrika</td><td>1</td><td>Medan Diponegoro</td></tr> <tr><td>2</td><td>Jakarta Senayan</td><td>2</td><td>Bandung Flamboyan</td><td>2</td><td>Medan Center Point</td></tr> <tr><td>3</td><td>Jakarta Wisma 46</td><td colspan="2" style="background-color: #333; color: white;">No</td><td>3</td><td>Medan Perintis</td></tr> <tr><td>4</td><td>Jakarta Pondok Indah</td><td colspan="2" style="background-color: #333; color: white;">JAWA TENGAH</td><td>4</td><td>Medan Cirebon</td></tr> <tr><td>5</td><td>Jakarta Melawai</td><td>1</td><td>Semarang Gajah Mada</td><td>5</td><td>Batam Raden Patah</td></tr> <tr><td>6</td><td>Jakarta Talavera</td><td>2</td><td>Semarang Sisingamangaraja</td><td>6</td><td>Pekanbaru</td></tr> <tr><td>7</td><td>Jakarta Kebon Jeruk</td><td>3</td><td>Solo</td><td>7</td><td>Jambi</td></tr> <tr><td>8</td><td>Jakarta Puri Kencana</td><td>4</td><td>Yogyakarta</td><td>8</td><td>Lampung Teluk Betung</td></tr> <tr><td>9</td><td>Jakarta Pluit</td><td>5</td><td>Purwokerto</td><td>9</td><td>Palembang Basuki Rahmat</td></tr> <tr><td>10</td><td>Jakarta Pantai Indah Kapuk</td><td colspan="2" style="background-color: #333; color: white;">No</td><td>10</td><td>Pangkal pinang</td></tr> <tr><td>11</td><td>Jakarta Hayam Wuruk</td><td colspan="2" style="background-color: #333; color: white;">JAWA TIMUR & BALI</td><td colspan="2" style="background-color: #333; color: white;">KALIMANTAN</td></tr> <tr><td>12</td><td>Jakarta Kelapa Gading Boulevard</td><td>1</td><td>Surabaya Basuki Rahmat</td><td>1</td><td>Balikpapan</td></tr> <tr><td>13</td><td>Jakarta Kelapa Gading</td><td>2</td><td>Surabaya Darmo Park</td><td>2</td><td>Pontianak</td></tr> <tr><td colspan="2" style="background-color: #333; color: white;">No</td><td>3</td><td>Surabaya Manyar</td><td>3</td><td>Samarinda</td></tr> <tr><td colspan="2" style="background-color: #333; color: white;">BANTEN</td><td>4</td><td>Surabaya Bukit Darmo</td><td colspan="2" style="background-color: #333; color: white;">SULAWESI</td></tr> <tr><td>1</td><td>Bumi Serpong Damai</td><td>5</td><td>Malang</td><td>1</td><td>Makasar Sudirohusodo</td></tr> <tr><td>2</td><td>Gading Serpong</td><td>6</td><td>Denpasar</td><td>2</td><td>Manado</td></tr> </tbody> </table> <p>*Our trade finance counter opens as usual from 08.30am until 3.30pm local time.</p>	No	JAKARTA	No	JAWA BARAT	No	SUMATERA	1	Jakarta World Trade Center (WTC)	1	Bandung Asia Afrika	1	Medan Diponegoro	2	Jakarta Senayan	2	Bandung Flamboyan	2	Medan Center Point	3	Jakarta Wisma 46	No		3	Medan Perintis	4	Jakarta Pondok Indah	JAWA TENGAH		4	Medan Cirebon	5	Jakarta Melawai	1	Semarang Gajah Mada	5	Batam Raden Patah	6	Jakarta Talavera	2	Semarang Sisingamangaraja	6	Pekanbaru	7	Jakarta Kebon Jeruk	3	Solo	7	Jambi	8	Jakarta Puri Kencana	4	Yogyakarta	8	Lampung Teluk Betung	9	Jakarta Pluit	5	Purwokerto	9	Palembang Basuki Rahmat	10	Jakarta Pantai Indah Kapuk	No		10	Pangkal pinang	11	Jakarta Hayam Wuruk	JAWA TIMUR & BALI		KALIMANTAN		12	Jakarta Kelapa Gading Boulevard	1	Surabaya Basuki Rahmat	1	Balikpapan	13	Jakarta Kelapa Gading	2	Surabaya Darmo Park	2	Pontianak	No		3	Surabaya Manyar	3	Samarinda	BANTEN		4	Surabaya Bukit Darmo	SULAWESI		1	Bumi Serpong Damai	5	Malang	1	Makasar Sudirohusodo	2	Gading Serpong	6	Denpasar	2	Manado
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Friday, 29 th April – Friday, 6 th May 2022	<ul style="list-style-type: none"> All HSBC Indonesia branches will be closed. Our trade finance counter will be closed For HSBC Internet Banking and HSBC Mobile Banking, transfer instruction of local clearing, RTGS and Telegraphic Transfer with value date of 29th April - 6th May, will be processed on 9th May 2022. Please use Online Real time Transfer for Interbank transfer For HSBCnet, all payment instructions received with value date of 29th April - 6th May 2021 will be processed on the 9th May 2022. There will be NO Mutual Fund transactions through Branch Offices and Internet Banking. For Customers with Standing Instruction (UTMIP) falls on April 29, 2022 – May 6, 2022, the Customer's account will be debited on May 9, 2022 for Mutual Fund purchases on May 9, 2022. 																																																																																																												
Monday, 9 th May 2022	<ul style="list-style-type: none"> HSBC Indonesia branches as listed above will resume normal operations. 																																																																																																												

Saturday banking service until 31st May 2022 will not operate

Alternative solution for any transaction also available through HSBC Internet Banking (www.hsbc.co.id), HSBC Mobile Banking, and HSBC ATMs - including in more than 100,000 ATM Bersama and PRIMA networks, or please contact centers at 1500 700 (Premier), 1500 808 (Advance, Signature, Platinum, Cashback), 1500 501 (Retail Business Banking) and 1500237 (Corporate customer).

Thank you,

PT Bank HSBC Indonesia