

Utility Pay

Product's Definition	Utilities payment such as tele-phone, electricity and internet automatically
Product's Benefit	Facilitating customer to pay facilities such as telephone, electricity and internet automatically
Product's Risk	Insufficient fund on payment day may result in overdue payment
Requirements and Procedure for Product Use	<p>Requirements:</p> <ul style="list-style-type: none"> - Customer has had HSBC account - Customer has registered the relevant utilities to by HSBC Utility Pay <p>In case of any question or complaint of relevant product, please contact: Corporate Call Centre HSBC in no. 62 21 2551-4777 during business hours, or fax to 62 21 2922-9616, e-mail businessbanking @hsbc.co.id</p>
Expenses attached to bank	IDR 7,500 per utility invoice to pay
Type of Product and Service	Payment/ Remittance
Procedure for Service and Complaint	In case of any question or complaint of relevant product, please contact: Corporate Call Centre HSBC in no. 62 21 2551-4777 during business hours, or fax to 62 21 2922-9616, e-mail business-banking @hsbc.co.id