

Product Name	Utility Payment
Provider Name	PT Bank HSBC Indonesia
Main Feature	Automatic debit for Electricity, Internet, Telephone and Cellular payments
Product's Benefit	Provide convenience for customers to make utility payments such as telephone, electricity and internet automatically every month
Product's Risk	If funds are not available in the account at the time of payment, there is a risk of late payment of utilities
Requirements and Procedure	 Requirements: Customers who already have an HSBC account The customer has signed the Utility Payment Form The customer registers the number paid for utilities Product Usage Procedure: Submitting utility payment forms
Fee	Kindly refer to our Standard Tariff Link
Additional Information	If you have further questions or complaints regarding this product, please contact your Relationship Manager / Client Service Manager or HSBC Corporate Call Center at 62 21 2551-4777 during business hours, or fax to 62 21 2922-9616, e-mail: businessbanking@hsbc.co.id