

Telegraphic Transfer

Product's Definition	Transfer in foreign currency
Product's Benefit	Remittance of foreign currency in the home country or overseas
Product's Risk	<ul style="list-style-type: none"> - Faulty form completion results in wrong transfer - Remittance system disturbance by currency issuing country
Requirements and Procedure for Product Use	<p>Requirements:</p> <ul style="list-style-type: none"> - Customer has had HSBC account <p>Procedure for product use:</p> <ul style="list-style-type: none"> - Sending instruction through HSBC branch office or internet banking
Expenses attached to bank	<p>Manual without change of currency:</p> <ul style="list-style-type: none"> - Min USD 10, Max USD 150, Cable USD 10 - Through USD 30,000: 0.25% - Between USD 30,000 – 80,000: 0.167% - Above 80,000: 0.125% <p>Manual with change of currency: IDR 100,000</p> <p>Through HSBCnet without change of currency:</p> <ul style="list-style-type: none"> - Min USD 5, Max USD 150, Cable USD 5 - Up to USD 30,000: 0.25% - Between USD 30,000- 80,000: 0.167% - Above 80,000: 0.125% <p>Through HSBCnet with change of currency: IDR 70,000</p> <p>Receipt of foreign currency by Telegraphic Transfer is subject to fee of USD 5 or equivalent</p>
Type of Product and Service	Payment/ Remittance
Procedure for Service and Complaint	In case of any question or complaint of relevant product, please contact: Corporate Call Centre HSBC in no. 62 21 2551-4777 during business hours, or fax to 62 21 2922-9616, e-mail business-banking @hsbc.co.id