

RMS (Receivables Management System)

Product's Definition	Receivable Management report
Product's Benefit	Facilitating customer to consolidate information of all receivables and receipts in account through report downloadable from HSBCnet
Product's Risk	Unupdated receivable data results in non-maximum reconciliation process
Requirements and Procedure for Product Use	<p>Requirements:</p> <ul style="list-style-type: none"> - Customer has had HSBC account - Customer has had HSBCnet - Customer has registered for RMS service <p>In case of any question or complaint of relevant product, please contact: Corporate Call Centre HSBC in no. 62 21 2551-4777 during business hours, or fax to 62 21 2922-9616, e-mail businessbanking@hsbc.co.id</p>
Expenses attached to bank	<ul style="list-style-type: none"> - Set up fee: USD 500 per account - Monthly fee: USD 100 per account - Reconciliation fee: IDR 500 per invoice
Tenor	According to period of time requested by Customer
Procedure for Service and Complaint	In case of any question or complaint of relevant product, please contact: Corporate Call Centre HSBC in no. 62 21 2551-4777 during business hours, or fax to 62 21 2922-9616, e-mail business-banking@hsbc.co.id