

National Clearing System

Product's Definition	Rupiah Transfer by National Clearing System
Product's Benefit	Transfer of Rupiah of less than 500 million Rupiah
Product's Risk	-Faulty form completion results in wrong transfer -Combination of transfer system organized by regulator
Requirements and Procedure for Product Use	Requirements: -Customer has had HSBC account Procedure for product use: - Sending instruction through HSBC branch office or internet banking
Expenses attached to bank	IDR 20,000 (through to branch), IDR 5,000 (through HSBCnet)
Type of Product and Service	Payment/ Remittance
Procedure for Service and Complaint	In case of any question or complaint of relevant product, please contact: Corporate Call Centre HSBC in no. 62 21 2551-4777 during business hours, or fax to 62 21 2922-9616, e-mail business-banking @hsbc.co.id