

In-house transfer

Product's Definition	Transfer to another HSBC Indonesia's account
Product's Benefit	Transfer to another HSBC Indonesia's account in IDR or foreign currency
Product's Risk	<ul style="list-style-type: none"> - Error in form completing/ form abuse may result in faulty transfer - HSBC's internal system disturbance thereby hampering transfer
Requirements and Procedure for Product Use	<p>Requirements:</p> <ul style="list-style-type: none"> - Customer has had HSBC account <p>Procedure for product use:</p> <ul style="list-style-type: none"> - Sending instruction through HSBC branch office or internet banking <p>In case of any question or complaint of relevant product, please contact: Corporate Call Centre HSBC in no. 62 21 2551-4777 during business hours, or fax to 62 21 2922-9616, e-mail businessbanking @hsbc.co.id</p>
Expenses attached to bank	Free of charge
Type of Product and Service	Payment/ Remittance
Procedure for Service and Complaint	In case of any question or complaint of relevant product, please contact: Corporate Call Centre HSBC in no. 62 21 2551-4777 during business hours, or fax to 62 21 2922-9616, e-mail business-banking @hsbc.co.id