

## HSBC connect-Electronic Banking

Product's Definition	HSBC Connect provides safe host-to-host integration between your company system infrastructure and HSBC's. This service is specially designed for companies and institutions to send transaction information in large quantity and data from and to HSBC
Product's Benefit	Providing safe host to host integration between customers company system infrastructure and HSBC
Product's Risk	Careless User ID and password keeping may allow unauthorized person to make an access. Avoid keeping them in any media
Requirements and Procedure for Product Use	<p>Requirements:</p> <ul style="list-style-type: none"> <li>- Customer has had HSBC account</li> <li>- Customer has had HSBCnet access.</li> </ul> <p>Procedure for product use:</p> <ul style="list-style-type: none"> <li>- HSBC Connect handbook manual available;</li> </ul> <p>In case of any question or complaint of relevant product, please contact: Corporate Call Centre HSBC in no. 62 21 2551-4777 during business hours, or fax to 62 21 2922-9616, e-mail <a href="mailto:businessbanking@hsbc.co.id">businessbanking @hsbc.co.id</a></p>
Expenses attached to bank	Arrangement fee: USD 5000
Type of Product and Service	Electronic Banking
Procedure for Service and Complaint	In case of any question or complaint of relevant product, please contact: Corporate Call Centre HSBC in no. 62 21 2551-4777 during business hours, or fax to 62 21 2922-9616, e-mail <a href="mailto:business-banking@hsbc.co.id">business-banking @hsbc.co.id</a>