

## eTaxplus

Product's Definition	Tax payment electronically
Product's Benefit	Facilitating tax payment electronically
Product's Risk	<ul style="list-style-type: none"> <li>- Late payment instruction after cut off time may result in tax overdue payment</li> <li>- Incomplete Tax Payment Slip submission by HSBCnet may take longer time to pay tax</li> </ul>
Requirements and Procedure for Product Use	<p>Requirements:</p> <ul style="list-style-type: none"> <li>- Customer has had HSBC account</li> <li>- Customer has had access to HSBCnet</li> <li>- Customer has registered eTaxplus service and installed application at his computer</li> </ul> <p>Procedure of product Use:</p> <ul style="list-style-type: none"> <li>- Manual of eTaxplus available;</li> </ul> <p>In case of any question or complaint of relevant product, please contact: Corporate Call Centre HSBC in no. 62 21 2551-4777 during business hours, or fax to 62 21 2922-9616, e-mail businessbanking @hsbc.co.id</p>
Expenses attached to bank	Free of charges
Type of Product and Service	Payment/ Remittance
Procedure for Service and Complaint	In case of any question or complaint of relevant product, please contact: Corporate Call Centre HSBC in no. 62 21 2551-4777 during business hours, or fax to 62 21 2922-9616, e-mail business-banking @hsbc.co.id