

Direct Debit

Product's Definition	Automatic payment service
Product's Benefit	Facilitating customer to make routine payment automatically through HSBC customer account
Product's Risk	Automatic payment from account will be continued in accordance with Direct Debit instruction given by the customer, in case of any change, the Bank shall be notified at the soonest possible time to avoid error in payment
Requirements and Procedure for Product Use	<p>Requirements:</p> <ul style="list-style-type: none"> - Customer has had HSBC account - Customer has applied for Direct Debit <p>In case of any question or complaint of relevant product, please contact: Corporate Call Centre HSBC in no. 62 21 2551-4777 during business hours, or fax to 62 21 2922-9616, e-mail businessbanking @hsbc.co.id</p>
Expenses attached to bank	IDR 5,000 per transaction for HSBC account
Type of Product and Service	Direct Debit
Tenor	According to period of time requested by Customer
Procedure for Service and Complaint	In case of any question or complaint of relevant product, please contact: Corporate Call Centre HSBC in no. 62 21 2551-4777 during business hours, or fax to 62 21 2922-9616, e-mail business-banking @hsbc.co.id