

## Demand Draft

Product's Definition	Instruction of money remittance by demand draft
Product's Benefit	Facilitating customer to remit money by demand draft
Product's Risk	Careless demand draft keeping may result in control of payment instruction by unauthorized person
Requirements and Procedure for Product Use	<p>Requirements:</p> <ul style="list-style-type: none"> <li>- Customer has had HSBC account</li> </ul> <p>Procedure for product use:</p> <ul style="list-style-type: none"> <li>- Sending instruction of demand draft making through HSBC branch office or internet banking</li> </ul> <p>In case of any question or complaint of relevant product, please contact: Corporate Call Centre HSBC in no. 62 21 2551-4777 during business hours, or fax to 62 21 2922-9616, e-mail <a href="mailto:businessbanking@hsbc.co.id">businessbanking @hsbc.co.id</a></p>
Expenses attached to bank	<p>Issuance cost:</p> <ul style="list-style-type: none"> <li>-Demand draft with currency change: IDR 50,000</li> <li>-Demand draft without currency change: min USD 25, max USD 150, 0.125%</li> </ul> <p>Cancellation/ Replacement of Demand Draft:</p> <ul style="list-style-type: none"> <li>- Arrangement fee: IDR 100,000</li> <li>- Refund fee: USD 40 or equivalent</li> </ul> <p>Liquidation of Demand Draft to HSBC Indonesia account is subjected to stamp duty of IDR 6,000</p>
Type of Product and Service	Payment/ Remittance
Procedure for Service and Complaint	In case of any question or complaint of relevant product, please contact: Corporate Call Centre HSBC in no. 62 21 2551-4777 during business hours, or fax to 62 21 2922-9616, e-mail <a href="mailto:business-banking@hsbc.co.id">business-banking @hsbc.co.id</a>