

## Cheque/Giro Bill

Product's Definition	Media to withdraw money from checking account
Product's Benefit	Facilitating customer to make payment by cheque/ giro bill
Product's Risk	Improper keeping of cheque/giro bill may result in unauthorized use of this payment instruction
Requirements and Procedure for Product Use	<p>Requirements:</p> <ul style="list-style-type: none"> <li>- Customer has had HSBC account</li> <li>- Customer has had cheque/giro bill book</li> </ul> <p>In case of any question or complaint of relevant product, please contact: Corporate Call Centre HSBC in no. 62 21 2551-4777 during business hours, or fax to 62 21 2922-9616, e-mail <a href="mailto:businessbanking@hsbc.co.id">businessbanking @hsbc.co.id</a></p>
Expenses attached to bank	<p>Issuance of cheque/giro bill book: IDR 125,000 (25 pages)</p> <p>Deposit: IDR 2,500 Clearing: IDR 2,500 Up country cheque collection: IDR 25,000 plus third bank fee (if any)</p> <p>Cheque/giro bill dishonoring:</p> <ul style="list-style-type: none"> <li>- If due to insufficient fund: IDR 200,000</li> <li>- If due to other reason: IDR 100,000</li> </ul>
Type of Product and Service	Payment/ Remittance
Procedure for Service and Complaint	In case of any question or complaint of relevant product, please contact: Corporate Call Centre HSBC in no. 62 21 2551-4777 during business hours, or fax to 62 21 2922-9616, e-mail <a href="mailto:business-banking@hsbc.co.id">business-banking @hsbc.co.id</a>