

Cheque collection

Product's Definition	Cheque collection service
Product's Benefit	Facilitating customer at cheque deposit place to collect cheque from customer's office by third party
Product's Risk	Risk related to cheque handling, such as loss
Requirements and Procedure for Product Use	<p>Requirements:</p> <ul style="list-style-type: none"> - Customer has had HSBC account - Customer has applied for HSBC Cheque Collection service <p>In case of any question or complaint of relevant product, please contact: Corporate Call Centre HSBC in no. 62 21 2551-4777 during business hours, or fax to 62 21 2922-9616, e-mail 3businessbanking @hsbc.co.id</p>
Expenses attached to bank	Depending on collection location
Type of Product and Service	Receivable Solution
Procedure for Service and Complaint	In case of any question or complaint of relevant product, please contact: Corporate Call Centre HSBC in no. 62 21 2551-4777 during business hours, or fax to 62 21 2922-9616, e-mail business-banking @hsbc.co.id