

Cash withdrawal

Product's Definition	Cash withdrawal at branch
Product's Benefit	Facilitating customer to withdraw cash at HSBC branch
Product's Risk	Cash handling related risk
Requirements and Procedure for Product Use	<p>Requirements:</p> <ul style="list-style-type: none"> - Customer has had HSBC account <p>Procedure for product use:</p> <ul style="list-style-type: none"> - Large with-drawing requires confirmation at the relevant branch at the latest one day before with-drawing <p>In case of any question or complaint of relevant product, please contact: Corporate Call Centre HSBC in no. 62 21 2551-4777 during business hours, or fax to 62 21 2922-9616, e-mail businessbanking @hsbc.co.id</p>
Expenses attached to bank	<p>Rupiah:</p> <ul style="list-style-type: none"> - Less than IDR 10,000 in one call: IDR 5,000 - More than IDR 10,000 in one call: free of charge <p>Foreign currency:</p> <ul style="list-style-type: none"> - Up to USD 1,000 or equivalent (per day excluding stamp duty): free of charge - More than USD 1,000 through USD 5,000 or equivalent (per day excluding stamp duty): 1.00% - More than USD 5,000 or equivalent (per day excluding stamp duty): 2.00%
Type of Product and Service	Cash Transaction
Procedure for Service and Complaint	In case of any question or complaint of relevant product, please contact: Corporate Call Centre HSBC in no. 62 21 2551-4777 during business hours, or fax to 62 21 2922-9616, e-mail business-banking @hsbc.co.id