

Autopay/ Payroll

Product's Definition	Payment in bulk (transactions)
Product's Benefit	Salary payment by single debit multiple credit to maintain secrecy of total salary payment
Product's Risk	- Faulty form completion results in wrong transfer
Requirements and Procedure for Product Use	<p>Requirements:</p> <ul style="list-style-type: none"> - Customer has had HSBC account <p>Procedure for product use:</p> <ul style="list-style-type: none"> - Sending instruction through HSBC branch office or internet banking <p>In case of any question or complaint of relevant product, please contact: Corporate Call Centre HSBC in no. 62 21 2551-4777 during business hours, or fax to 62 21 2922-9616, e-mail businessbanking @hsbc.co.id</p>
Expenses attached to bank	<p>To HSBC account: free of charge</p> <p>To other Bank's account: IDR 20,000 (through branch), IDR 5,000 (through HSBCnet)</p>
Type of Product and Service	Payment/ Remittance
Procedure for Service and Complaint	In case of any question or complaint of relevant product, please contact: Corporate Call Centre HSBC in no. 62 21 2551-4777 during business hours, or fax to 62 21 2922-9616, e-mail business-banking @hsbc.co.id