

Transfer Agency

Product's Definition	Administrative services transactions Units of the Fund include the purchase of Units (Subscription), sales transactions Unit (Redemption) and publishes Monthly Unit Ownership and Participation Unit Transaction Confirmation Letter of Mutual Funds.
Product's Benefit	To provide services Investor Mutual Funds Agent Registration integrated and efficient as required by regulations.
Product's Risk	Operational risk - may occur when the transactions is not able to be executed timely per customer instructions.
Requirements and Procedure for Product Use	<ul style="list-style-type: none">- Onboard as HSBC corporate client- Enter into custodian agreement and service level agreement with HSBC, and submit all the required documents- Using Accounting and Valuation Services at HSBC
Expenses Attached to Bank	Fees: <ul style="list-style-type: none">- Admin Fee- Transaction Fee- Transfer Fee
Type of Product and Service	Transfer agency
Tenor	In accordance with the term of the agreement.
Procedure for Service and Complaint	If you have any enquiries or complaints, please contact HSBC Client Services team at +62 21 5291 4901 during office hours or e-mail to hsbctacustody@hsbc.co.id or ifsimo@hsbc.co.id