

Custodian Services

Product's Definition	Custodian services, includes: <ul style="list-style-type: none">- Safekeeping- Settlement- Corporate Action- Reporting
Product's Benefit	To provide custodian services for capital market investor, including but not limited to process and execute off-exchange securities settlement either within the same or different counterparties, provide reporting, perform account administration, safekeeping and corporate action processing.
Product's Risk	Operational risk - may occur when the transactions is not able to be executed timely per customer instructions.
Requirements and Procedure for Product Use	Requirements: <ul style="list-style-type: none">- Onboard as HSBC corporate client- Enter into custodian agreement with HSBC and and submit all the required documents Procedures: <ul style="list-style-type: none">- To provide instruction(s) via SWIFT or HSBCnet- To provide mandatory supporting document(s)
Expenses Attached to Bank	Fees: <ul style="list-style-type: none">- Safekeeping fee, charged according to the type and value of the securities held by client by the end of month- Transaction fee; and- Other custodian fees as included in the agreement
Type of Product and Service	Custodian services
Tenor	In accordance with the term of the agreement.
Procedure for Service and Complaint	If you have any enquiries or complaints, please contact HSBC Client Services team at +62 21 5291 4901 during office hours or e-mail to cs@hsbc.co.id